# <u>PeGeFlash & PeGePay</u> <u>Frequently Asked Questions</u>

#### 1. What is PeGeFlash?

The PeGeFlash app allows you to display the DuitNow QR code on your device, be it a mobile phone, tablet, computer browser, etc.

#### 2. What is PeGePay?

The PeGePay Business app controls all your devices that have the PeGeFlash app installed and have also been linked to PeGePay Business. Through PeGePay Business, you can determine the payment amount for your customer to pay by scanning the QR code displayed on your PeGeFlash app.

## 3. Is PeGePay suitable for my type of business?

PeGePay has built-in features that are suitable for a wide range of businesses. It includes fast-moving consumer goods (FMCG), food & beverage (F&B), white goods, and other types of retailers.

#### 4. How do I sign up for PeGeFlash?

Step 1) Send an email to <u>tb-cash-sales@ambankgroup.com</u> to open an AmBank Current Account and a QR ID will be generated for you

Step 2) Download PeGePay app and perform Merchant Account Setup

Step 3) Perform setup for POS Buddy & PeGeFlash app

#### 5. What is DuitNow QR & DuitNow QR via API?

DuitNow QR is an interoperable QR standard that allows users to make payments and receive funds from any participating Bank and eWallet with just one QR code. DuitNow QR via API enables Corporate to generate static or dynamic QR code from their portal or mobile app as well as POS seamlessly.

## 6. What is Inbound Cross Border QR?

Inbound Cross Border QR enables tourists from Indonesia, Singapore, Thailand and China to scan the DuitNow QR code via their respective mobile banking app at participating DuitNow QR Merchants in Malaysia.

# 7. What are the benefits of subscribing to AmBank's DuitNow QR?

The benefits of integrating with AmBank's DuitNow QR are as follows:

- a. Ability to self-generate DuitNow QR codes (Static and Dynamic) on the fly from their own portal, mobile app and POS
- b. Receive instant online notification when transaction has concluded, which enables easy and efficient reconciliation.
- c. Instant fund crediting.

## 8. Who can apply for AmBank's DuitNow QR?

Any interested merchant can apply for AmBank's DuitNow QR.

# 9. How can I request for more information about AmBank's DuitNow QR?

You may contact Transaction Banking Cash Sales Team at <a href="mailto:tb-cash-sales@ambankgroup.com">tb-cash-sales@ambankgroup.com</a> for further assistance.

Click here to learn more about DuitNow QR