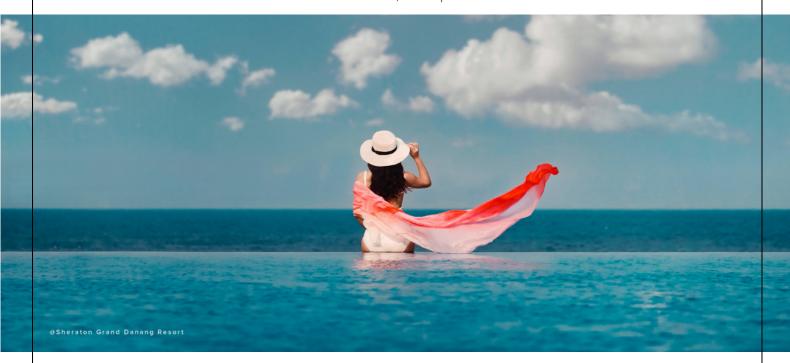
club**MARRIOTT**™

exclusive benefits, local experiences



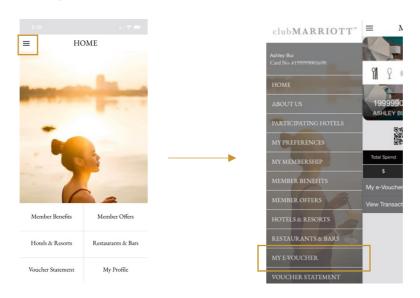
CLUB MARRIOTT™ MEMBER JOURNEY

HOW TO TRANSFER E-VOUCHERS

Club Marriott e-vouchers are encouraged to be shared with friends or family members of the member. This process can easily be completed via the mobile app. If a friend or family member is transferred a voucher and is not a member of Club Marriott they are prompted to create an account as part of the process.

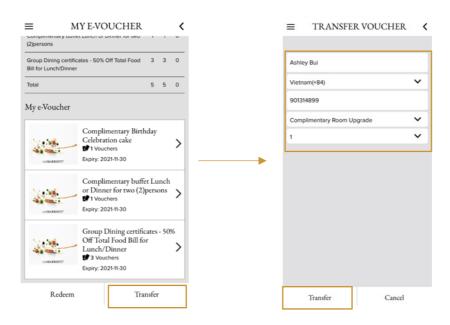
THE PROCESS – FOR THE SENDER

1. Member navigates from the main menu of their app to MY E-VOUCHERS

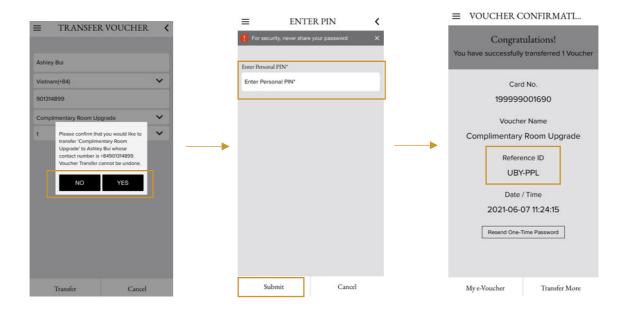


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2. All available e-vouchers will appear. Select the **E-VOUCHER** to be transferred and key in the **NAME** and **CONTACT NUMBER** of the Recipient. Select the **VOUCHER** and **QUANTITY**, click **TRANSFER**.

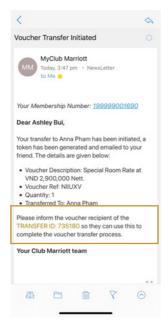


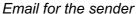
3. A CONFIRMATION will pop-up and the member will be asked if the details are correct by clicking YES or NO. The member must enter their PERSONAL PIN into the field and press SUBMIT. After that, a VOUCHER CONFIRMATION will apprear on the app with REFERENCE ID to be informed to the receiver.

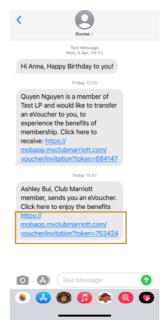


THE PROCESS - FOR THE RECEIVER

 The member will receive an email with the REFERENCE ID and need to inform the receiver the same & the receiver will receive an SMS informing the invitation and the LINK to get the gift

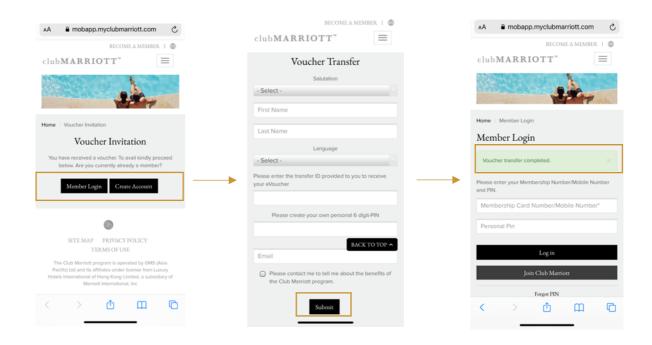






SMS for the receiver

2. The receiver has to **LOG IN OR CREATE AN ACCOUNT** (if not a member), then key in all the required information then click **SUBMIT**. The account and the transferred voucher are both **CONFIRMED**. The receiver can log on Mobile App and redeem the voucher.



3. A confirmation email will be sent to the sender to inform the successful transfer.

Your Membership Number: 199999001690

Dear Ashley Bui,

As requested, the voucher has been transferred successfully to Anna Pham. Please find the details below:

- Voucher Description: Special Room Rate at VND 2,900,000 Nett.
- · Voucher Ref: NIIUXV
- · Quantity: 1

Your Club Marriott team



Please visit <u>www.myclubmarriott.com</u> for the latest listing of participating hotels, restaurants and bars as well as member exclusive offers.

Kindly contact the Club Marriott office at +603 2602 2715 for more information