<u>REMINDER: Eligible Customer(s) (as defined below) is hereby reminded to read and</u> <u>understand the terms and conditions below and the updated terms and conditions (if any)</u> <u>which are available at www.ambank.com.my. If the Eligible Customers do not understand</u> <u>any of the terms and conditions stated herein and/or the updated terms and conditions, the</u> <u>Eligible Customer(s) are advised to discuss with any of the Bank's authorised</u> <u>representative/licensed staff.</u>

1 Definition

1.1 For the purpose of these terms and conditions, the following words and expressions shall have the meanings assigned to them except where the context otherwise requires:

"AmBank Group" refers to all the Related Corporations and Associate Corporations of the Bank whether incorporated within or outside of Malaysia, existing now or in the future and reference to 'AmBank Group' in these terms and conditions herein, shall include all or any entity within AmBank Group.

"AutoShow" refers to AutoShow 2024 event that is held in MAEPS Serdang from 22 May 2024 – 26 May 2024 organized by the Bank.

"Eligible Customers" refers to customers who are eligible to participate in the Campaign, as described in Clause 2.1 below.

"Bank" refers to AmBank (M) Berhad [Registration No.: 19690100016 (8515-D)] or AmBank Islamic Berhad (Registration No.: 199401009897 (295576-U)], both incorporated in Malaysia and having its registered address at Level 22, Bangunan AmBank Group, No. 55, Jalan Raja Chulan, 50200 Kuala Lumpur.

"Campaign" refers to "Finance Your Car with Us at AutoShow 2024 & Get RM200 Touch 'n Go eWallet Voucher" organised by the Bank in accordance with the terms and conditions herein.

"Campaign Period" This Campaign will commence on 22 May 2024 (00:00 GMT+8) and end on 26 May 2024 (23:59 GMT+8), both dates inclusive. The Bank reserves the right to vary or amend the duration of the Campaign Period with Prior Notice.

"Prior Notice" means a notice by the Bank of at least five (5) calendar days and published on the Bank's website at <u>www.ambank.com.my</u>

"Prize" refers to the Touch 'n Go eWallet Voucher

2 Campaign Mechanics and Participation Criteria

2.1 There are three (3) categories under this Campaign as described below:

| Category | Category Description | | Participation Criteria |
|----------|-------------------------------------------------------------------|----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| A | 2-Hour Loan/Financing Approval | 1. | Open to all new and existing individual customers who apply for our Hire Purchase/-I loan/financing during the AutoShow event throughout the Campaign Period, ("Eligible Customer"). |
| | | 2. | Hire Purchase/-I loan/financing MUST be approved within 2-hour during the AutoShow event (22 May 2024 – 26 May 2024). The 2-hour approval by the Bank is subject to customer providing complete documents for application of loan/financing. |
| | | 3. | Applicable for all NEW car only. |
| В | 2-Hour Loan Approval/Financing and Same Day Delivery Challenge | 1. | Open to all new and existing individual customers who apply for our Hire Purchase/-i loan/financing during the AutoShow event throughout the Campaign Period, ("Eligible Customer"). |
| | | 2. | Hire Purchase/-i loan/financing MUST be approved within 2-hour during the AutoShow event (22 May 2024 – 26 May 2024). |
| | | 3. | Applicable for all NEW car and Perodua Pre-Owned Vehicle (POV). Same Day Delivery is subject to vehicle's stock availability. |

| С | AutoShow Special Reward | 1. | Open to all new and existing individual customers who apply for our Hire Purchase/-i loan/financing during the AutoShow event throughout the Campaign Period, ("Eligible |
|---|-------------------------|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | | Customer"). |
| | | 2. | Hire Purchase/Hire Purchase-i loan/financing MUST be approved during the AutoShow event (22 May 2024 – 26 May 2024). The 2-hour approval by the Bank is subject to customer providing complete documents for application of loan/financing. |
| | | 3. | Applicable for all NEW car only. |
| | | 4. | The loan/financing MUST be disbursed within 3 months from the approved date. |

2.2 Employees of AmBank Group are not eligible to participate in this Campaign.

3 Prizes

- 3.1 The Eligible Customer stands a chance to win the Touch 'N Go eWallet voucher worth Ringgit Malaysia Two Hundred (RM200).
- 3.2 Each Eligible Customer is entitled to win only one (1) unit of Touch 'N Go eWallet voucher during the Campaign Period.
- 3.3 There will be a total One Hundred (100) voucher worth in total of Ringgit Malaysia Twenty thousand (RM20,000) that will be given out throughout Campaign Period.
- 3.4 The prize is limited to One Hundred (100) Eligible Customer only based on firstcome first-serve basis.
- 3.5 The Bank reserves the right to substitute the Touch 'N Go eWallet voucher with another gift of the similar value with Prior Notice.

4 Prize Fulfilment

- 4.1 The Bank will notify and display the name of the winners via:
 - (a) AmOnline Push Notification; or
 - (b) Electronic direct mail (eDM); or

(c) Electronic communication display on the Bank's website at <u>www.ambank.com.my</u>; or

- (d) any other communication platform as deemed appropriate by the Bank.
- 4.2 It is the Eligible Customer's responsibility to ensure that their information (mobile number, email address and postal address) maintained with the Bank is updatede. The Bank shall not be liable for any loss suffered or for any failure to fulfil the delivery of the Prize if such loss or failure is due to the Eligible Customer's information stored with the Bank being outdated or inaccurate.
- 4.3 The Bank will SMS the Touch 'n Go eWallet reload pin to the winner's mobile number maintained with the Bank within thirty (30) working days after the loan/financing disbursement.
- 4.4 The Bank will not be responsible in notifying the Eligible Customer should the Prize has reach it maximum redemption under this Campaign.

5 Disqualification

- 5.1 The Bank reserves the right to disqualify any Eligible Customer for the purpose of this Campaign without notification in the event that:
 - (a) The Eligible Customer have provided untrue information or acted fraudulently in any manner during the Campaign Period; and/or
 - (b) the Eligible Customer have breached any of the Terms and Conditions herein.
- 5.2 Eligible Customer who have committed or are suspected of committing any fraudulent, unlawful, or wrongful acts in relation to any of the facilities granted by the Bank or have been declared bankrupt or are subject to any bankruptcy proceedings at any time prior to or during the Campaign Period shall not be eligible to participate and/or shall be immediately disqualified from participating in this Campaign.

6 General Terms and Conditions

- 6.1 By participating in the Campaign, the Eligible Customer(s) and/or any party related herein consent and agree to be bound by the Terms and Conditions herein.
- 6.2 The Bank shall have, at any time, the right to cancel, terminate or suspend the Campaign with Prior Notice.
- 6.3 The Bank shall have the right to vary, amend, delete, or add to any of the Terms and Conditions herein, in whole or in any part from time to time including to vary the Campaign Period with Prior Notice.
- 6.4 Unless expressly stated otherwise, the Terms and Conditions herein, including any amendments thereto, will prevail over any other provisions and/or representations contained in any other notices/promotion/advertising materials for the Campaign.
- 6.5 No compensation in cash or any kind shall be given to the Eligible Customers for any losses or damages suffered or incurred by the Eligible Customers as a direct or indirect result of such amendment, variation, deletion, addition or alteration of the Terms and Conditions herein unless the same is solely due to the gross negligence and/or wilful default of the Bank.
- 6.6 To the extent permitted by law, the Bank shall not be liable to the Eligible Customers for any losses or costs (including loss of business opportunities or profits) caused by abnormal and unforeseeable circumstances outside the Bank's reasonable control which is unavoidable, including but not limited to any accident, act of terrorist, breakdown of machinery, civil commotion, fire, industrial dispute, labor unrest, lock-out, natural disaster, riot, strike, war (whether declared or undeclared), or data processing system, electrical, telecommunication system or transmission link failure.
- 6.7 The Bank shall not be responsible or liable for any failure by any Eligible Customer(s) to participate in the Campaign at any time due to any network, communication or system error, interruption and/or failure.
- 6.8 For any assistance and/or feedback relating to the Campaign, Eligible Customers may contact the Bank's Contact Centre at 03-2178 8888 (Monday Sunday, 7.00 a.m. to 11.00 p.m.) or e-mail to <u>customercare@ambankgroup.com</u>
- 6.9 The Bahasa Malaysia version of this terms and conditions is also available at <u>www.ambank.com.my/eng/terms-and-conditions</u>.