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Pricing Disclosure

(Note: This is the specific information for each of the payment services in AmBank for individual customers and sole proprietors.)

Fund Transfer Within AmBank

| No. | Items | Channels | | | |
|-----|---|--|--|--|--|
| | | AmOnline | ATM | Over-the-counter (OTC) | |
| 1 | Fees & Charges (RM per transaction) | FOC | FOC | FOC | |
| 2 | Daily transaction limit (RM per day) | RM50,000 (3 rd Party) Unlimited amount (Own account) | Unlimited amount (Own account) RM5,000 (3rd party - (Shared with withdrawal limit) | No limit | |
| 3 | Payment reference i) Availability of payers' names and payment references in beneficiaries' bank statement ii) Availability of beneficiaries' names and payment reference in payers' bank statement | YES NO | YES YES | YES NO | |
| 4 | Operating hours | 24 hours a day | 24 hours a day | Banking hours | |
| 5 | Crediting time i) Monday – Friday ii) Non business days | Immediate / Real time | Immediate / Real time | Immediate / Real time only on business day | |
| 6 | Unsuccessful transaction | Immediate / Real time | Immediate / Real time | Immediate / Real time | |
| 7 | Refund time | Next working day | Next working day | Immediate / Real time | |



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Interbank Giro (IBG)

| | | Channels | | | |
|-----|---|---|--|---|--|
| No. | Items | AmOnline | ATM | Over-the-counter (OTC) | |
| 1 | Fees & Charges (RM per transaction) | FOC | RM0.10 | BSA/BCA - 1 st & 2 nd transactions - 3 rd transaction onwards AmPartner Other types of account *FOC for senior citizens and disabled pe | 0.50 2.00 2.00 2.00 ersons |
| 2 | Daily transaction limit (RM per day) | *RM50,000 (Malaysian resident) RM10,000 (Non-resident) | *RM50,000 (Malaysia resident) RM10,000 (Non resident) | RM1 Million | |
| 3 | Payment reference i) Availability of payers' names and payment references in beneficiaries' bank statement ii) Availability of beneficiaries' names and payment reference in payers' bank statement | YES NO | YES | YES NO | |
| 4 | Future-dated payments | YES | NO | NO | |
| 5 | Operating hours | 24 hours a day | 24 hours a day | Banking hours | |
| 6 | Crediting time i) Monday – Friday • Before 5:00pm • After 5:00pm i) Non business days | Same day Next day Next working day | Same day Next day Next working day | Same day Next day Next working day | |
| 7 | Refund time | Refer to attachment | | | |



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Interbank Funds Transfer (IBFT)

| N 1 - | literate | Channels | | |
|--------------|---|-----------------------|---|--|
| No. | Items | AmOnline | ATM | |
| 1 | Fees & Charges (RM per transaction) | FOC | RM0.00 (Fee) for transaction amount from RM0.01 to RM5,000 RM0.50 (Fee) for transaction amount from RM5,000.01 and above | |
| 2 | Daily transaction limit (RM per day) | *RM50,000 | *RM50,000 (Malaysia resident) RM10,000 (Non resident) | |
| 3 | Payment reference i) Availability of payers' names and payment references in beneficiaries' bank statement ii) Availability of beneficiaries' names and payment reference in payers' bank statement | YES YES | YES YES | |
| 4 | Operating hours | 24 hours a day | 24 hours a day | |
| 5 | Crediting time i) Monday – Friday ii) Non business days | Immediate / Real time | Immediate / Real time | |
| 7 | Refund time | - | Within 14 working days | |



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| No. | Items | Channel | |
|-----|---|------------------------|--|
| NO. | items | Over-the-counter (OTC) | |
| 1 | Fees & Charges (RM per transaction) | RM4 | |
| 3 | Payment reference i) Availability of payers' names and payment references in beneficiaries' bank statement ii) Availability of beneficiaries' names and payment reference in payers' bank statement | NO NO | |
| 4 | Operating hours | Cut-off time @ 3PM | |